

Hosted by the Law Commission of Ontario, the Canadian Centre for Elder Law and the Advocacy Centre for the Elderly

"Developing an Anti-Ageist Approach to the Law"

REGISTRATION BROCHURE

October 29-30, 2010 Delta Chelsea Hotel Toronto, Ontario









ABOUT THE CONFERENCE

Society is undergoing the largest demographic shift in the history of human kind. In Canada, it is estimated that one in every four people will be over the age of 65 by 2036. But what are we doing to plan how to recognize and respond to our aging clients' needs?

The 5th Canadian Conference on Elder Law will take place October 29-30, 2010 at the Delta Chelsea Hotel in downtown Toronto and will bring together Canadian and international experts, academics, lawyers and advocates to promote and advance the discussion of elder law issues.

The conference will be hosted this year by the Law Commission of Ontario (LCO), the Canadian Centre for Elder Law (CCEL) and the Advocacy Centre for the Elderly (ACE).

This year's theme is: "Developing an Anti-Ageist Approach to the Law." The conference will address a range of issues within the theme and in relation to elder law, including the following three broad issues: ageism and the law; access to justice for older adults; and law reform and older adults.

The conference pre-day for the World Study Group on Elder Law will be held on Thursday, October 28. The conference will officially kick-off with the Red Shoe Reception on Thursday evening. On Friday evening, join us for a reception and dinner celebrating the 25th anniversary of ACE.

Whatever your interest in the law affecting older adults, you will benefit from attending this conference.



REGISTER ONLINE! www.bcli.org/ccel

ABOUT THE CONFERENCE ORGANIZERS

The Canadian Centre for Elder Law (CCEL) is a national not-for-profit organization dedicated to improving the lives of older adults in their relationship to the law and conducts research, outreach and public legal education on elder law issues. Its parent body, the B.C. Law Institute, first began studying issues of "elder law" in 1999, with support from the Law Foundation of British Columbia. In July 2003, the B.C. Law Institute formally established the Canadian Centre for Elder Law and today, the CCEL is recognized for its expertise in Elder Law issues both in Canada and internationally.

The Law Commission of Ontario (LCO) was launched in September 2007 as an independent body funded by The Law Foundation of Ontario, the Ontario Ministry of the Attorney General, Osgoode Hall Law School and the Law Society of Upper Canada, all of whom provide funding for the LCO, and is supported by the Law Deans of Ontario's law schools. It has a mandate to develop recommendations for provincial law reform to increase access to justice. The LCO has undertaken a project to develop a coherent framework for the law as it affects older adults, and the Conference will contribute to this work.

The Advocacy Centre for the Elderly (ACE) is a specialty community legal clinic and a pioneer in promoting and protecting access to justice for low-income seniors in Ontario, since 1984. ACE provides direct legal services in a wide variety of areas of the law affecting seniors, including: long term care, health care consent, mental capacity, mental health, pensions and income, home care, retirement home tenancies, and elder abuse. ACE is primarily funded by Legal Aid Ontario.

SCHEDULE OF EVENTS

The following is a draft programme and is subject to change.

THURSDAY, OCTOBER 28, 2010		
10:30 – 4:30 pm	World Study Group on Elder Law	
5:00 – 7:00 pm	Red Shoe Reception	

FRIDAY, OCTOBER 29, 2010				
7:30 – 8:30 am	Registration Check-In and Breakfast			
8:30 – 10:00 am	Conference Opening – Welcoming Remarks Larry Banack (Chair of the Board of Governors, LCO) Jim Emmerton (Executive Director, BCLI) Judith Wahl (Executive Director, ACE)			
	Opening Remarks The Honourable Sophia Aggelonitis (Minister Responsible for Seniors)			
	Introduction of Keynote Speaker Janet Minor (Law Foundation of Ontario, Board of Trustees)			
	Keynote Address "Law Reform and Access to Justice for Aboriginal Older Adults" The Honourable Justice Murray Sinclair (Chair, Truth and Reconciliation Commission)			
	Thanks to Keynote Speaker Dr. Patricia Hughes (Executive Director, LCO)			
10:00 – 10:20 am	m Refreshment Break			
10:20 – 11:50 am	Breakout Session 1			
	(1A) "Identifying Elements of an Anti-Ageist Approach to the Law" Moderator: Lauren Bates (LCO) Professor David Freedman (Queen's University): The Principle of Dignity and Older Adults; Professor Maneesha Deckha (University of Victoria): Reason, Aging and Dignity; Magnus Eze (Parliamentary Consultant, Nigeria): Old Age Legislation in Nigeria; Professor Emerita Gerda Kaegi (Ryerson University and Canadian Pensioners Concerned): Being Human, Human Rights and Agency for Older Adults			

FRIDAY continued			
	(1B) "Protection of the Rights of Seniors – The Retirement Home Example" Moderator: Kevin Zakreski (B.C. Law Institute/Canadian Centre for Elder Law) Lisa Romano (Advocacy Centre for the Elderly); Mark McMackin (Ricketts Harris); Carly Hyman (B.C. Office of the Ombudsperson)		
	(1C) "Good Law and Bad Practice: First Available Bed Policies" Moderator: Kirsten Manley-Casimir (Law Commission of Ontario) Jane Meadus (Advocacy Centre for the Elderly): First Available Bed – Law and Policy in Ontario; Elizabeth Currie (Chancellor Park Nursing Home) and Henry Kielley (Eastern Health and Long Term Care): First Available Bed Policies in NFLD		
	(1D) "Exploring Elder Mediation" Professor Gemma Smyth (University of Windsor Faculty of Law); Laura Watts (Canadian Centre for Elder Law); Jan Goddard (Jan Goddard and Associates)		
	(1E) "Substitute Decision-Making and End of Life Planning: Hot Topics from a Care Provider Perspective" (Workshop) Cindy Clarke (Borden Ladner Gervais); Ira Parghi (Borden Ladner Gervais); Gene Norvaisa (Providence Healthcare)		
12:00 – 1:30 pm	Lunch and Panel Discussion "Law Schools and the Law as it Affects Older Adults: A Conversation" Moderator: Professor Kim Dayton (William Mitchell College of Law) Professor David Freedman (Queen's University Faculty of Law) Professor Anthony Duggan (University of Toronto Faculty of Law) Judith McCormack (Executive Director, Downtown Legal Services, U of Toronto) Doug Ferguson (Director, Community Legal Services, U of Western Ontario) Professor Gemma Smyth (University of Windsor Faculty of Law)		
1:30 – 3:00 pm	Breakout Session 2		
	(2A) "Gender, Age and the Law" Moderator: Kirsten Manley-Casimir (Law Commission of Ontario) Professor Claire Young (University of British Columbia): Pensions, Privatization and Poverty: The Gendered Impact; Professor Kim Dayton (William Mitchell College of Law): Health Care Reform in the U.S.		
	(2B) "Technology and Access to Justice" Moderator: Roger Smith (JUSTICE) Margaret Capes (UWO Law School); Judith Wahl (Advocacy Centre for the Elderly); Fiona MacCool (Community Legal Education Ontario)		

FRIDAY continued				
	(2C) "Approaches to Law Reform: The Example of Advance Care Planning" Federation of Law Reform Agencies of Canada			
(2D) "Least Restrictive Alternative, Limited Guardianship and the W Autonomy: Trends in the U.S. and Canada in the 21st Century" (Par Professor Rebecca Morgan (Stetson University College of Law); Ed E Jackson P.A. and President Elect of the National Association of Elder Attorneys); Laura Watts (Canadian Centre for Elder Law)				
	(2E) "Capacity and Guardianship and Family Relationships: Challenging Issues" Kim Whaley (Whaley Estate Litigation): Legal Capacity to Marry and the Estate Plan; Wendy Griesdorf (Estate Litigation Counsel): Physicians and Patients with Marginal Capacity; Saara Chetner (Office of the Public Guardian and Trustee): "Can't Buy Me Love" — Lessons From High Conflict Guardianship Litigation			
3:00 – 3:20 pm	Refreshment Break			
3:20 – 4:50 pm	Breakout Session 3			
	(3A) "Ageism and Age-Based Criteria in the Law" Moderator: Lauren Bates (LCO) Professor Nina Kohn (Syracuse University College of Law): The Myth of Benign Classification: Age-Based Criteria in U.S. Policy; Professor Tom Klassen (York University): The Elimination of Mandatory Retirement – Unfinished Business; John McKinnon (Executive Director, Injured Workers' Clinic): Age-Based Criteria in the 'Workplace Safety and Insurance Act'			
	(3B) "Developing Effective Complaints Mechanisms" Moderator: Lisa Romano (ACE) Karen Slater (Ministry of Health and Long Term Care): Reforms to Compliance under the New 'Long Term Care Act'; Carly Hyman (B.C. Office of the Ombudsperson): Effective Complaints Resolution Processes			
	(3C) "Including Older Adults in the Law Reform Process" Moderator: Dr. Patricia Hughes (LCO) Colleen Sonnenberg (Ministry of Health and Long Term Care): The 'Long Term Care Homes Act' – A Consultation Process; Bea Levis (Senior's Activist): Including the Voice of Older Adults in the Law Reform Process			

FRIDAY continued			
	(3D) "Regulation of Attendant Care Services" Moderator: Dianne Wintermute (ARCH Disability Law Centre) Scott James Allardyce (Citizens with Disabilities Ontario); Lori Holloway Payne (Personal Support Network of Ontario and Ontario Community Support Association); Mark Blumberg (Blumberg Segal LLP)		
	(3E) "The Power and Potential of Story" (Workshop) Rick Goralewicz and Paula Wood (Legal Aid Services of Oklahoma)		
5:30 – 7:00 pm	Reception: "A Celebration of Legal Clinics in Ontario"		
7:00 – 9:30 pm	Conference Dinner / 25th Anniversary Celebration: "Honouring the Advocacy Centre for the Elderly – Promoting Access to Justice for Older Adults" Welcome		
	Murray Segal (Deputy Attorney General, Ontario)		
	Welcome on behalf of the Association of Community Legal Clinics of Ontario Lenny Abramowicz (Executive Director, ACLCO)		
	Welcome on behalf of Legal Aid Ontario and Introduction of Keynote Speaker John McCamus (Chair, Legal Aid Ontario)		
	Keynote Address Roger Smith (Director, JUSTICE)		
	Thanks to Keynote Speaker and Congratulations to the Advocacy Centre for the Elderly Suzan Fraser (Fraser Advocacy)		

SATURDAY, OCTOBER 30, 2010		
7:30 – 8:30 am	Breakfast	
8:30 – 10:00 am	Opening Remarks The Honourable Diane Ablonczy (Minister of State, Seniors)	
	Plenary Session "Making the Shift to a Rights-Based Approach" Moderator: Judith Wahl (Executive Director, ACE) Barbara Hall (Chief Commissioner, Ontario Human Rights Commission) Dr. Jane Barratt (Secretary General, International Federation on Ageing) Professor Joan Gilmour (Osgoode Hall Law School)	

SATURDAY continued			
10:00 – 10:20 am	Refreshment Break		
10:20 – 11:50 am	Breakout Session 4		
	(4A) "Designing the Law to Include Older Adults" Lauren Bates (Law Commission of Ontario): Developing an Anti-Ageist Framework for the Law; Christine Elliott (British Columbia Solicitor): Transition Between Normal Residency Laws to a Care Based Model of Dispute Resolution		
	(4B) "Capacity and Access to the Legal Representation" Moderator: Jeanne Desveaux (Barrister and Solicitor) Graham Webb (ACE): Ensuring Access to Legal Advice; Tess Sheldon (ARCH Disability Law Centre): Capacity and Access to Administrative Tribunals; Marshall Swadron (Swadron Associates): Amicus Curiae and Section 3 Representation		
	(4C) "Research, Law Reform and Older Adults" Moderator: Mohan Sharma (LCO) Margaret Easton (Meridian Aging Project): Law Reform and an Interdisciplinary Approach to the Study of Aging; Cheluchi Onyemelukwe (Dalhousie University Law School): Research Involving Elderly Persons – An Examination of Neuroethical and Legal Concerns; Professor Sheila Wildeman (Schulich School of Law, Dalhousie University): How do Canadians Understand the Law on Substitute Decision-Making About Research?		
	(4D) "Risk Mitigation" or "Supporting the Elderly in Choosing to Live at Risk" (Workshop) Frank Wagner (University of Toronto Joint Centre for Bioethics and Toronto Central CCAC); Mark Handelman (Health Law Matters)		
	(4E) "Ontario's New LTC Homes Act: Impact on Consent and Capacity Issues" Frances Patterson, Q.C. (Public Law Commissioner, Law Commission of England and Wales); Jane Meadus (ACE); Cindy Clarke (Borden Ladner Gervais LLP); Joaquin Zuckerberg (Consent and Capacity Board)		
12:00 – 1:30 pm	Lunch & Plenary Session "Law Reform Agencies, Older Adults and the Law Reform Process" Moderator: Lorne Sossin (Dean, Osgoode Hall Law School, York University) Dr. Patricia Hughes (Executive Director, Law Commission of Ontario) Justice Marcia Neave (Supreme Court of Victoria, Court of Appeal) Frances Patterson, Q.C. (Public Law Commissioner, Law Commission of England and Wales)		

SATURDAY continued			
1:30 – 3:00 pm	Breakout Session 5		
	(5A) "Autonomy, Independence, and the Law Affecting Older Adults" Moderator: Lauren Bates (LCO) Dianne Wintermute (ARCH Disability Law Centre): From De-Institutionalization to Re-Institutionalization; Professor Joan Harbison (Dalhousie University School of Social Work): Ageism, the Right to Autonomy and Adult Protection Legislation; Professor Kurt Eggert (Chapman University School of Law): Advance Care Directives and the Illusion of Autonomy		
	(5B) "Access to Legal Services" Moderator: Judith Wahl (ACE) Laurie E. Joe (West End Legal Services) and Kwesi Baffoe: Many Clouds, No Rain; James Pietsch and Lenora Lee (University of Hawaii Elder Law Program): Access to Justice for Older Adults in Hawaii; Deana Johnson (Ontario Network for the Prevention of Elder Abuse): Accessing Justice for Seniors; Joan Braun (BC Centre for Elder Advocacy & Support): Elder Law Clinics in a Multidisciplinary Environment		
	(5C) "The Law of Capacity in Ontario: A Case Study in Law Reform" Moderator: Kirsten Manley-Casimir (LCO) Mary Jane Dykeman (Dykeman Dewhirst O'Brien Health Law): History of Ontario's Law Reform Regarding Capacity; Jane Martin (Eisen Graham, Barristers & Solicitors / Ontario Bar Association): Current Law Reform Issues Regarding Capacity; Michael Bach (Canadian Association for Community Living) and Lana Kerzner: A New Paradigm for Protecting Autonomy and the Right to Legal Capacity		
	(5D) "Emerging Research and New Researchers" Moderator: Miriam Stein (Rachlin & Wolfson) Kristine Connidis (University of Toronto): Old Age and Judicial Appointment – A 'Jungian' Perspective; Rachel Bakke and Kia Thrasher (William Mitchell College of Law): Delegation of Limited Parental Authority; Andrea Domaskin (William Mitchell College of Law): Overcoming Challenges Faced by Crime Victims with Developmental Disabilities		
	(5E) "Moving Past Systemic Ageism in Guardianship: A Quebec Community Clinic Experience" Ann Soden, Ad.E. (National Institute of Law, Policy and Aging / Centre for Law and Aging)		

SATURDAY continued	
3:00 – 3:20 pm	Refreshment Break
3:20 – 4:30 pm	Distinguished Lecture in Elder Law Introduction of the Distinguished Lecturer Saara Chetner (Office of the Public Guardian and Trustee) Distinguished Lecturer The Honourable Judge Nancy Flatters (Alberta Provincial Court) Thanks to the Distinguished Lecturer Jim Emmerton (Executive Director, British Columbia Law Institute)
4:30 – 4:45 pm	Conference Closing Jim Emmerton (Executive Director, BCLI) Dr. Patricia Hughes (Executive Director, LCO) Judith Wahl (Executive Director, ACE)

Stream (A): Ageism and the Law

Stream (B): Access to Justice for Older Adults Stream (C): Law Reform and Older Adults

Stream (D): Other Stream (E): Other

TRAVEL & ACCOMMODATIONS

LOCATION

The conference will take place at the Delta Chelsea Hotel, located in downtown Toronto:

Delta Chelsea 33 Gerrard Street West Toronto, ON M5G 1Z4 Canada

For a map, directions and parking information, please visit www.deltachelsea.com.



ACCOMMODATIONS

A block of rooms has been reserved at the Delta Chelsea at a special rate of \$109 per night (single/double occupancy) or \$129 per night (triple occupancy). To receive this special rate, you must reserve your room by **September 26, 2010**. To reserve a room, please call 1-800-243-5732 (toll-free from within North America) or 011-506-443-3401 (collect call from outside North America) or email reservations@deltachelsea.com and identify yourself as being with the **Law Commission of Ontario – FOLRAC / Elder Law Conference** to receive the special discounted rate.

Please note the Delta Chelsea is a smoke-free venue, including guestrooms, meeting rooms, restaurants and all public areas. Standard check-in time is 3:00 pm and check-out time is 11:00 am.



HOTEL FEATURES

Deck 27 Pool and Health Club

It's easy to maintain your fitness routine while staying at the Delta Chelsea. The hotel health club gives you unlimited access to cardio and weight training equipment, while enjoying a panoramic view of downtown Toronto. Exclusive to guests 19 and older (both health club and pool).



Guests can relax and unwind in the adults-only heated indoor pool and whirlpool.



Family Fun Zone & Family Pool

The second floor Family Fun Zone features a family pool with a 130ft indoor 'Corkscrew' waterslide, Club 33 teen lounge and Kid Centre.

Children under 3'8" tall may not ride the waterslide. If under 5' tall, a swim test is required. For further information, please contact the recreation department directly at 416-585-8959.





Dining

Bb33 Bistro and Brasserie fuses elegant surroundings with a relaxed atmosphere creating two unique dining experiences in one dynamic location. The Bistro, open for dinner only, showcases outstanding signature à la carte selections; created with the freshest seasonal ingredients from across Canada. The Brasserie features creative à la carte dishes, including lavish breakfast and Sunday brunch buffets.



In a hurry? Prepare your own salad or try the chefs' homemade soups and sandwiches at the Market Garden. At the bakery, you can find gourmet pizzas or freshly baked delicacies that are perfect with a specialty coffee from the Coffee & Tea Emporium. This bustling, marché-style food emporium features chefs who prepare hot and cold entrées right before your eyes. Dine in the restaurant or enjoy the convenience of take-out: the choice is yours.



Monarchs Pub is the ultimate late night gathering for free live music and sports games within downtown Toronto. Enjoy 11 HD televisions, contemporary pub fare, domestic or international beers, and creative cocktails as you relax after a long day of work or exploring our great city.



Family Travel

Traveling with your family? The Delta Chelsea treats young travellers with the courtesy and respect they deserve during their stay, while offering a wide range of services and amenities that parents will appreciate. The hotel is pleased to offer families the following benefits and services year-round:

- Free accommodation for children 17 and under when staying with a parent or guardian
- "Eat for free" from the special children's menu for children six and under
- For children, ages seven to 12 years, "eat for half price" from the regular menu, or at list price from the special children's menu
- An age-specific "Kids' Essentials" kit for infants to seven years is given upon check-in
- Front desk provides information on family attractions



TRAVEL INFORMATION

- Nearest Airports: Lester B. Pearson International Airport online at <u>www.gtaa.com</u> (YYZ) or Billy Bishop Toronto City Airport (aka Toronto Island Airport) online at <u>www.flyporter.com</u> (YTZ).
- Ground Transportation from Airports: from Pearson Airport,
 take a taxi and request a flat rate (will be less than \$50 one
 way) or take shuttle to downtown (visit www.deltachelsea.com
 and click on "Recreation and Services" on left-hand menu and
 then on "Airport Shuttle Bus" on bottom-left menu for further
 details); from Toronto City Airport, take shuttle or ferry to
 mainland and then take taxi or public transit or walk to hotel (visit www.flyporter.com for more
 information).



- Public Transportation: the Delta Chelsea is just a short walk from the College or Dundas subway stations (visit www.deltachelsea.com to see a map or call the hotel at 416-595-1975 for further assistance; visit www.ttc.ca for subway, bus and streetcar maps, routes and schedules).
- Rail Transportation (VIA and GO): if arriving into Toronto by rail, you will want to book your fare into
 Toronto Union Station; from there, you can take the subway or a taxi to the hotel (visit
 www.viarail.ca or www.gotransit.com for more information).
- Parking: self-parking is available at the Delta Chelsea at a rate of \$27/night (please confirm your parking requirements with the hotel directly, in case the hotel has changed rates/policies).
- For detailed directions and further travel information, please contact the Delta Chelsea directly at 416-595-1975.



Please note this conference will be a scent-sensitive environment. Perfumes, aftershaves, hair-care products and other scented products affect the health of many people. Please refrain from wearing/using scented products at the conference.

REGISTRATION FORM

Please type or print clearly using ALL CAPS for accuracy:

First Name:	Last Name:
Institution:	
Position:	
Address:	
City, Prov:	Postal Code:
Country:	
Phone:	
Email:	
Website:	
First Name to be used on Na	was Dadas.
First Name to be used on Na	me Bauge:
•	ull name and phone number of the person you would like us to ved in an emergency while attending the conference:
Emergency Contact Phone:	
Registrant information will b	e compiled into an Attendee List and made available to conference efer that your contact information not be included in that list,
☐ Please do not include my	contact information in the Attendee List.
Do you want your name and the event website? If no, ple	your guest's name (if applicable) to be displayed as attending on ase check the box below:
☐ Please do not include my website.	name (or my guest's name) in the list of attendees on the event

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CCEL 2010 is committed to complying with the requirements of the Ontario Human Rights Code and the Accessibility for Ontarians with Disabilities Act, and to providing an equal, dignified and respectful conference experience for persons with disabilities, to the point of undue hardship. The following information is requested in order to assist us in complying with the Code and the AODA, and will not be used for any other purpose. Please let us know if you have disability-related accommodation and accessibility needs related to:

accessik	oility needs related to:			
_ _ _	Special dietary requirements / allergies Documents in alternative formats Attendant care Communication needs Extra space for a support person or working animal Any other disability-related accommodation needs			
If yes, please provide details:				

REGISTRATION CATEGORIES & FEES

Check (✔)	Registration Category	FULL Conference Registration (Fri & Sat) *	ONE-DAY ONLY Registration Check: Fri Only / Sat Only	Amount Owing
	Full-Price Registrant	Early-Bird Rate (by Sep 30/10) \$530.09 + HST = \$599 * Regular Rate (after Sep 30/10) \$615.04 + HST = \$695 *	Early-Bird Rate (by Sep 30/10) \$274.34 + HST = \$310 Regular Rate (after Sep 30/10) \$314.16 + HST = \$355	\$
	Non-Profit Registrant	\$358.41 + HST = \$405 *	\$185.84 + HST = \$210	\$
	Student/Senior Registrant	\$358.41 + HST = \$405 *	\$185.84 + HST = \$210	\$
	Presenter	\$441.59 + HST = \$499 *	\$230.09 + HST = \$260	\$
	ADD: World Study Group on Elder Law (Thu, Oct 28) (\$110.62 + HST = \$125)			\$
	ADD: Additional Friday Keynote Dinner Ticket(s) (\$70.80 + HST = \$80 each) x			\$
	SUBTRACT: Opt-out of Friday Keynote Dinner (subtract \$50) **			\$
TOTAI	TOTAL FEES (inclusive of 13% HST):			\$

^{*} FULL Conference Registration fees include one (1) ticket to Friday Keynote Dinner

^{**} Not applicable to one-day rates, since those do not include Friday Keynote Dinner

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Please select your method of payment:	
	Cheque / Money Order (payable to: "The Canadian Centre for Elder Law")VISAMasterCard
If paying by credit card, please complete the following section:	
	Name on Credit Card:
	Credit Card Number:
	Expiry Date:
	Cardholder Signature:
Please mail your completed registration form, along with your payment, to:	
	The Canadian Centre for Elder Law
	1822 East Mall, UBC
	Vancouver, BC V6T 1Z1
	Canada

If paying by credit card, you may also submit your registration by fax to: (604) 822-0144

CONFERENCE DETAILS

For complete conference details, please visit www.bcli.org/ccel

REGISTRATION DEADLINE

In order to qualify for early-bird registration rates, your completed registration form (accompanied by payment) must be received by September 30, 2010. Registration ENDS on October 20, 2010. Registrations received after October 20th will not be accepted. To register for the conference after October 20th, please register in person on-site at the conference (subject to space availability).

PAYMENT

Your registration is not complete until payment is received. Please submit your payment with this completed form.

SPACE AVAILABILITY

Seating at all breakout sessions is available on a first-come, first-served basis at the start of each session.

CANCELLATIONS

Cancellation requests must be submitted in writing. Full refunds will be issued for requests received by October 7, 2010. For requests received between October 8th and 20th, a 75% refund will be issued. There will be no refunds for cancellations received after October 20, 2010 or for no-shows. All refund cheques will be issued after the conference has ended. Please submit your written cancellation request to Elizabeth Pinsent at epinsent@bcli.org.

All rates are in CDN funds. HST Registration No. 8898 58635 RT0001.