

		Prince Edward Island	Yukon Territory	Northwest Territory	Nunavut	Quebec
Main legislation		<p><i>Community Care Facilities and Nursing Homes Act</i>, R.S.P.E.I. 1988, c. C13. (CCFA)</p> <p><i>Nursing Home Regulations</i>, P.E.I. Reg. EC10/88. (CCFR)</p> <p><i>General Regulations</i>, P.E.I. Reg. EC391/84. CCFGR</p>	<p><i>Health Act</i>, R.S.Y. 2002, c. 106 -no act specifically deals with continuing care, but the Health act includes continuing care services (s. 1(1)(d))</p> <p><i>Thomson Centre Continuing-Care-Day-Program Fees Regulation</i>, Y.O.I.C. 1998/219. (TCR)</p> <p>Yukon Health &amp; Social Services provides a full list of services<sup>1</sup> and diagrams outlining structure.<sup>2</sup></p>	<p><i>Hospital Insurance and Health and Social Services Administration Act</i>, R.S.N.W.T. 1988, c. T-3</p> <p><i>Hospital and Health Care Facility Standards Regulations</i>, N.W.T. Reg. 036-2005.</p>	Regulated by the same legislation as the NWT.	<p><i>Health Services and Social Services, An Act respecting</i>, R.S.Q. c. S-42. (HSSS)</p> <p><i>Mandatory lease forms and the particulars of a notice to a new lessee, Regulation respecting</i>, R.Q. c, R-8.1, r. 1.02 (MLR)</p>
Ancillary Legislation		<p><i>Long-Term Care Subsidization Act</i>, R.S.P.E.I. 1988, c. L-16.</p> <p><i>General Regulations</i>, P.E.I. Reg. EC615/05. (LTCSR)</p>	[NOTE: finding information in this jurisdiction was very difficult, as none of the 3 homes in the Territory have a website, and none of the board/minister's requirements, standards, etc are available online]			
Discrete Assisted Living or Supported living legislation?		Yes, the <i>Community Care Facilities and Nursing Homes Act</i> regulates Community care facilities, which fall at the supportive living end of the spectrum. <sup>3</sup>	No	No	No	
Lexicon/ parameters of care	Lesser care	<p><u>Home Care</u>: "provides health care and support services including, assessment, care coordination, nursing, personal care, respite, occupational and physical therapies, adult protection, integrated palliative care, community-based dialysis, assessment for nursing home admission and community support services."<sup>4</sup> Has 5 of more residents (CCFA, s. 1)</p>	<p><u>Yukon Home Care Program</u>: Provides: Home Support workers who assist with activities of daily living; Occupational Therapists; Physiotherapists; and R.N.s who provide assessments, treatments, and referrals.<sup>5</sup></p>	<p><u>Home Care</u>: Home care available to aid with services such as "foot care, home intravenous therapy, home support, nursing, nutrition services, palliative care, rehabilitation, respite care."<sup>6</sup>  For an example, see Tlicho's Regional Homecare program.<sup>7</sup></p>	<p><u>Home Care</u>: Aids with daily activities such as bathing, dressing, grooming, and light household tasks.<sup>8</sup></p>	<p><u>Home Care</u>: Home care is available through CLSCs, and is given on a needs basis. They provide care for personal assistance with daily activities, as well as some health care.<sup>9</sup></p>
	More care	<p><u>Community Care Facility</u>: "is a privately owned and operated establishment with 5 or more residents. These facilities provide services such as housekeeping, meals, assistance with grooming and hygiene. Twenty four hour nursing care is not available at these facilities."<sup>10</sup> But note that some CCFs and NH are provide in the same facility</p>	<p><u>Continuing Care Facilities</u>: There are 3 <b>1. McDonald Lodge</b>: "provides residential care to individuals who require light to moderate assistance (personal care) with their activities of daily living and monitoring and/or professional care on an intermittent basis throughout the day. Also provides Home Care Nursing and Home Support Services to clients who live</p>	<p>There appears to be nursing homes, and independent living facilities. Services are organized by health Authorities.<sup>13</sup></p>		<p><u>Supportive Housing</u>: It is privatized, and unlicensed. Regional health boards have the ability to inspect premises if they receive a formal complaint. (HSSS, ss.46, 60-72)</p>

	More care	<p><u>Community Care Facility</u>: “is a privately owned and operated establishment with 5 or more residents. These facilities provide services such as housekeeping, meals, assistance with grooming and hygiene. Twenty four hour nursing care is not available at these facilities.”<sup>10</sup> But note that some CCFs and NH are provide in the same facility</p>	<p><u>Continuing Care Facilities</u>: There are 3</p> <p><b>1. McDonald Lodge</b>: “provides residential care to individuals who require light to moderate assistance (personal care) with their activities of daily living and monitoring and/or professional care on an intermittent basis throughout the day. Also provides Home Care Nursing and Home Support Services to clients who live in their own home. There are 11 residential beds, including two respite beds.”<sup>11</sup></p> <p><b>2. Macaulay Lodge</b>: “offers 44 beds of intermediate level residential and respite care for seniors and adults. The program provides care and support to individuals who require moderate assistance with their activities of daily living and monitoring and/or professional care on an intermittent basis throughout the day.”<sup>12</sup></p>	There appears to be nursing homes, and independent living facilities. Services are organized by health Authorities. <sup>13</sup>		<p><u>Supportive Housing</u>: It is privatized, and unlicensed. Regional health boards have the ability to inspect premises if they receive a formal complaint. (HSSS, ss.46, 60-72)</p>
	Most Care	<p><u>Nursing Homes/Manors</u>: Provides “accommodation, supervisory care, personal care and nursing and medical services on a 24/7 basis.”<sup>14</sup></p> <p>Care is “carried out by or under the supervision of an R.N. The type of care provided involves skilled professional assessment and observation on a 24 hour basis.”<sup>15</sup></p>	<p><b>3. Copper Ridge Place</b>: provides extended care, complex chronic care for people who need extensive assistance with their daily living and monitoring, and/or 24 hour care, as well as a special care program for clients w/ dementia.<sup>16</sup></p>	Traditional 24 hour nursing home facilities <sup>17</sup>	Traditional 24-hour nursing home facility. <sup>18</sup>	‘Centres d’hebergement et de soins de longue duree’ (CHSLD) -tentatively supportive housing, but the neediest go into it, so it primarily gives high level services. <sup>19</sup>
Covered by Residential Tenancy Legislation?		No. Section 1(b) of the <i>General Regulations</i> , P.E.I. Reg. EC10/89 exempts all premises licensed under the	The <i>Landlord and Tenant Act</i> , is silent on the issue. Section 59’s definition of residential premises as “premises used	The <i>Residential Tenancies Act</i> ’s definition of “rental premises” is “a living accommodation or land for a	Same statute as NWT.	Yes, supportive housing in Quebec falls under the Civil Code provisions dealing with tenancy (C.C., art. 1982 –

<p>How is it funded</p>	<p>Subsidization is based on income rather than total financial resources.<sup>20</sup> See LTCSR, s. 6)</p> <p>The cost of CCFs must be paid by the resident, and are privately owned and operated.<sup>21</sup></p> <p>There are both public and private nursing homes.</p> <p>There are 9 public nursing homes, and admission is based on an assessment and on priority. The assessments are performed by representatives from hospitals, home care, housing, and long-term care programs.<sup>22</sup></p> <p>Accommodation rates (as of 01/07) for public manors are a maximum of \$65/day for self-paying residents.<sup>23</sup></p> <p>“Basic Health Care Services” are funded by the department of Health for NH residents. It includes: “nursing and personal care, incontinence and infection control measures and basic stock supplies for hygiene and grooming”<sup>24</sup></p> <p>“Personal Expenses” are not covered by the government, and include “eyeglasses, hearing aids, dental service, internet/cable, telephone service, hairdressing, clothing, dry cleaning, personal equipment, ambulance service and general transportation”<sup>25</sup></p> <p>Residents on subsidy are entitled to a “comfort allowance” which is to be used pay for non covered things (LTCSR, s. 12)</p> <p>A list of average prices are available.<sup>26</sup></p>	<p>Fees set by gov -- \$18-\$21 as of Nov. 2007.<sup>27</sup></p> <p>Home care is free.<sup>28</sup></p> <p>Adult day care fees are \$5.00 for each meal, and \$1.20 for each one way trip to and from Thomson Centre (TCR, s. 1)</p>	<p>Home care is free.<sup>29</sup></p> <p>Nursing Homes cost \$712/month, but every client receives a pension that is enough to cover the fees.<sup>30</sup></p>	<p>Nursing Homes and home care is entirely subsidized by the government.<sup>31</sup></p>	<p>Supportive housing is completely private, and the rental costs are determined by the owner. The relationship is a landlord/tenant, and the tenant is able to file a complaint with the Regie du logement can adjudicate on the rental costs (but not the care costs)<sup>32</sup></p> <p>The Health Insurance Board of Quebec (RAMQ) does an income asset test, and determines what a resident of a CHSLD has to pay.</p> <p>As of Jan/07 the cost of of co-pay fees was between \$32.30 and \$51.99/day.<sup>33</sup></p> <p>The cost of private nursing homes are on average between \$700-\$3409/month.<sup>34</sup></p> <p>Home care is free except for housekeeping. Housekeeping rates (if any) are based on the income of the client.<sup>35</sup></p> <p>Home care services are limited, and many people need to supplement it with private home care. (Average cost estimates are available.)<sup>36</sup></p>
<p>Complaint/ Dispute Resolution</p>	<p>A board, created by the CCFA monitors the operation of facilities to ensure adherence to prescribed standards, and they have the power to give or revoke licenses. (CCFA, ss. 4-10)</p> <p>Inspectors inspect nursing homes annually (CCFR, s. 4)</p>	<p>No info readily available. Due to the fact that there are only 3 facilities in the jurisdiction, these issues are likely covered by policy rather than legislation, and the policy is not posted online.</p>	<p>Information unavailable</p>	<p>Information unavailable</p>	<p>In supportive housing people can get adjudication under the <i>Regie du logement</i> for the rental type issues, but not the care.<sup>37</sup></p> <p>Fadoq (Federation de l'age d'or du Quebec) is a non-profit that accredits housing providers (with the Rose D'or), but it is voluntary.<sup>38</sup> Their website is <a href="http://www.fadoq.ca">www.fadoq.ca</a>, but they have no</p>

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Staffing indicators (credentials, ratios)	“Operator of a nursing home shall ensure that it is staffed sufficiently, as determined by the Board with respect to numbers and capabilities and arrangement, so as to provide for the residents’ safety, comfort, nursing and other care in a manner appropriate to their state of health and degree of activity” (CCFR, s. 26)  An R.N. must be on duty in a NH at all times (CCFR, s. 27).  For CCFs, when an R.N. is not on duty, all staff providing direct care to residents must have first-aid qualifications, and at least one staff member must be qualified and competent to render CPR. (CCFGR, s. 21)  NHs and CCFs must always have enough staff to be able to effectively evacuate residents in case of fire etc (CCFGR, s. 31)	No info readily available. Due to the fact that there are only 3 facilities in the jurisdiction, these issues are likely covered by policy rather than legislation, and the policy is not posted online.	Information unavailable	Information unavailable	Private supportive housing is unregulated and unlicensed.
Entry/Exit Criteria	Generally residents in nursing homes have “multiple complex diagnoses, the most common being dementia, stroke, and diabetes, and all require a high level	Assessment and admission is managed by an Assessment/Admission Coordinator. <sup>40</sup>	Local Health and Social Service Authorities assess clients, and refer them to the appropriate care facility. <sup>41</sup>	Home care allows approximately 5 hours/week for home making services, and 2 hours per day for personal care services such as bathing and dressing	Centres locaux de service communautaire (CLSC) a.k.a. local community service centres, are the gatekeepers to CHSI Ds. To enter a

<sup>1</sup> Social, Family & Regional Services, online: Yukon Health & Social Services <[http://www.hss.gov.yk.ca/programs/social\\_services/disabilities/social\\_fam\\_regional](http://www.hss.gov.yk.ca/programs/social_services/disabilities/social_fam_regional)>.

<sup>2</sup> Continuing Care – Current structure, online: Yukon Health & Social Services <[http://www.hss.gov.yk.ca/excerpt/chart\\_continuing](http://www.hss.gov.yk.ca/excerpt/chart_continuing)>.

<sup>3</sup> Canada Mortgage and Housing Corporation External Research Program, *A Legal Framework for Supportive Housing for Seniors: Options for Canadian Policy Makers, Final Report* by Margaret Hall, (March 2005) at 34 [Hall].

<sup>4</sup> “Home Care,” online: Prince Edward Island Department of Health <<http://www.gov.pe.ca/health/index.php3?number=1020609&lang=E>> [Home Care PEI].

<sup>5</sup> “Home Care,” online: Yukon Health and Social Services Website <<http://www.hss.gov.yk.ca/programs/continuing/homecare>>.

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- <sup>6</sup> “Home Care Program,” online: Northwest Territories Health and Social Services <[http://www.hlthss.gov.nt.ca/english/services/home\\_care/default.htm](http://www.hlthss.gov.nt.ca/english/services/home_care/default.htm)>.
- <sup>7</sup> “Regional Homecare Program,” online: Tlicho Community Services Agency <[www.tlicho.ca/services-agency/programs-services/documents/HomeCare\\_Booklet.pdf](http://www.tlicho.ca/services-agency/programs-services/documents/HomeCare_Booklet.pdf)>.
- <sup>8</sup> Best in Care, *Long Term Care in Nunavut*, online: Manulife Financial <[https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareinNunavut/\\$File/NUNAVUT\\_LTC\\_CostReport.pdf](https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareinNunavut/$File/NUNAVUT_LTC_CostReport.pdf)> [Best in Care NU].
- <sup>9</sup> Best in Care, *Long Term Care in Quebec*, online: Manulife Financial <[https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareinQuebec/\\$File/QUEBEC\\_LTC\\_CostReport.pdf](https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareinQuebec/$File/QUEBEC_LTC_CostReport.pdf)>.
- <sup>10</sup> Home Care PEI, *supra* note 4.
- <sup>11</sup> “Residential Care Programs,” online: Yukon Health & Social Services <<http://www.hss.gov.yk.ca/programs/continuing/residential/>> [RCP].
- <sup>12</sup> *Ibid.*
- <sup>13</sup> “HSS Authorities,” online: HSS Authorities - DHSS – GNWT <[http://www.hlthss.gov.nt.ca/english/our\\_system/authorities/](http://www.hlthss.gov.nt.ca/english/our_system/authorities/)>.
- <sup>14</sup> Long-term Care in Nursing Homes in PEI - *Fact Sheet #2* – Entering a Nursing Home (June 2008) online: Prince Edward Island Government Publications <[http://www.gov.pe.ca/photos/original/HLTH\\_LTC\\_FS\\_2.pdf](http://www.gov.pe.ca/photos/original/HLTH_LTC_FS_2.pdf)>.
- <sup>15</sup> Home Care PEI, *supra* note 4.
- <sup>16</sup> RCP, *supra* note 11.
- <sup>17</sup> Best in Care, *Long Term Care in Northwest Territories*, online: Manulife Financial <[https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareintheNorthWestTerritories/\\$File/NWT\\_LTC\\_CostReport.pdf](https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareintheNorthWestTerritories/$File/NWT_LTC_CostReport.pdf)> [Best in Care NWT].
- <sup>18</sup> *Ibid.*
- <sup>19</sup> Hall, *supra* note 3 at 29.
- <sup>20</sup> Long-term Care in Nursing Homes in PEI - *Fact Sheet #4* – Key Changes (March 2007) online: Prince Edward Island Government Publications <[http://www.gov.pe.ca/photos/original/HLTH\\_LTC\\_FS\\_4.pdf](http://www.gov.pe.ca/photos/original/HLTH_LTC_FS_4.pdf)>.
- <sup>21</sup> Home Care PEI, *supra* note 4.
- <sup>22</sup> *Ibid.*
- <sup>23</sup> Long-term Care in Nursing Homes in PEI - *Fact Sheet #5* – Paying for Long-term Nursing Care (March 2007) online: Prince Edward Island Government Publications <[http://www.gov.pe.ca/photos/original/HLTH\\_LTC\\_FS\\_5.pdf](http://www.gov.pe.ca/photos/original/HLTH_LTC_FS_5.pdf)>.
- <sup>24</sup> Long-term Care in Nursing Homes in PEI - *Fact Sheet #3* - Explanation of terms (March 2007) online: Prince Edward Island Government Publications <[http://www.gov.pe.ca/photos/original/HLTH\\_LTC\\_FS\\_3.pdf](http://www.gov.pe.ca/photos/original/HLTH_LTC_FS_3.pdf)>.
- <sup>25</sup> *Ibid.*
- <sup>26</sup> Best in Care, *Long Term Care in Prince Edward Island*, online: Manulife Financial <[https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareinPrinceEdwardIsland/\\$File/PEI\\_LTC\\_CostReport.pdf](https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareinPrinceEdwardIsland/$File/PEI_LTC_CostReport.pdf)> [Best in Care PEI].
- <sup>27</sup> Best in Care, *Long Term Care in Yukon*, online: Manulife Financial <[https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareintheYukon/\\$File/YUKON\\_LTC\\_CostReport.pdf](https://hermes.manulife.com/canada/repsrcfm-dir.nsf/Public/ThecostoflongtermcareintheYukon/$File/YUKON_LTC_CostReport.pdf)>.
- <sup>28</sup> *Ibid.*
- <sup>29</sup> Best in Care NWT, *supra* note 17.
- <sup>30</sup> *Ibid.*
- <sup>31</sup> Best in Care NU, *supra* note 8.
- <sup>32</sup> Hall, *supra* note 3 at 28.
- <sup>33</sup> Best in Care QC, *supra* note 9.
- <sup>34</sup> *Ibid.*
- <sup>35</sup> *Ibid.*
- <sup>36</sup> *Ibid.*
- <sup>37</sup> Hall, *supra* note 3 at 28.
- <sup>38</sup> *Ibid.* at 29.
- <sup>39</sup> Home Care PEI, *supra* note 26.
- <sup>40</sup> Best in Care YK, *supra* note 27.
- <sup>41</sup> Best in Care NWT, *supra* note 17.
- <sup>42</sup> Best in Care NU, *supra* note 8.
- <sup>43</sup> *Ibid.*