

Chapter 12: Alternative Methods of Improving Access to Justice

List of Resources

British Columbia

Organizations

1. British Columbia Supreme Court

- “Alternatives to Going to Court”, (Guidebooks for Representing Yourself in Supreme Court Civil Matters, July 2010), online: BC Supreme Court www.supremecourtbc.ca/sites/default/files/web/Alternatives-to-Going-to-Court.pdf

2. Civil Resolution Tribunal

- “CRT Fees – Strata Disputes”, online: <https://www.civilresolutionbc.ca/crt-fees/>
- “Civil Resolution Tribunal Jurisdiction”, online: <https://civilresolutionbc.ca/resources/crt-jurisdiction/>
- “Facilitation”, online: <https://civilresolutionbc.ca/how-the-crt-works/tribunal-process/facilitation/>
- “Negotiation”, online: <https://civilresolutionbc.ca/how-the-crt-works/tribunal-process/negotiation/>
- “Strata Solution Explorer: What are Strata Disputes?”, online: <https://civilresolutionbc.ca/how-the-crt-works/getting-started/strata-solution-explorer/#what-are-strata-disputes>
- “Tribunal Decision Process”, online: <https://civilresolutionbc.ca/how-the-crt-works/tribunal-process/tribunal-decision-process/>
- “Try the Solution Explorer for Small Claims”, (December 21, 2016), online: <https://civilresolutionbc.ca/how-the-crt-works/getting-started/small-claims-solution-explorer/>

3. The Law Society of British Columbia

- “A Vision for Publicly Funded Legal Aid in British Columbia”, (3 March 2017), online: <https://www.lawsociety.bc.ca/Website/media/Shared/docs/initiatives/LegalAidVision2017.pdf>
- “Benchers Meeting Draft Minutes, January 24, 2014”, (January 2014), online at www.lawsociety.bc.ca/docs/about/agendas/2014-01-24_agenda.pdf
- *Code of Professional Conduct* for British Columbia, *Legal Profession Act*, *Law Society Rules* and *Member’s Manual*
- Timothy E. McGee, QC (CEO), The Law Society of British Columbia, “Unbundling Legal Services Provides Benefits to Both Lawyers and Clients”, *Bencher’s Bulletin*, (Summer 2017), online: www.lawsociety.bc.ca/Website/media/Shared/docs/bulletin/BB_2017-02-Summer.pdf

4. Legal Services Society of BC

- “Annual Report 2001/2002” (Vancouver: Legal Services Society, 2002), online: www.lss.bc.ca/assets/aboutUs/reports/annualReports/annualServicePlanReport_2001.pdf
- “LSS Tariffs—General Terms and Conditions”, (April 2015, updated January 2017), online: www.lss.bc.ca/assets/lawyers/tariffGuide/gtc/gtcJanuary2017.pdf
- Mediation Referral Pilot Program www.lss.bc.ca/legal_aid/mediation.php

Other articles, reports and resources

- Karim Benyekhlef & Nicolas Vermeys, “Publicly Funded Consumer ODR Is Now a Reality in Québec”, *Slaw* (10 February 2017), online: www.slaw.ca/2017/02/10/publicly-funded-consumer-odr-is-now-a-reality-in-quebec/
 - British Columbia, Legislative Assembly, Hansard, 37th Parl, 3rd Sess, Vol 7, No 2 (May 2, 2002)
 - British Columbia, Ministry of Finance, “Legislative Changes Encourage Investment in Social Capital” (2 March 2013), online: <https://news.gov.bc.ca/stories/legislative-changes-encourage-investment-in-social-capital>
 - “Community Contribution Companies”, online: www.fin.gov.bc.ca/prs/ccc/
 - BC Registry Services, “Research Name Choices”, online: <https://www.bcregistrynames.gov.bc.ca/nro/>
 - *Business Corporations Act*, SBC 2002, c 57
 - *Civil Resolution Tribunal Act*, SBC 2012, c 25
 - *Class Proceedings Act*, RSBC 1996, c 50
 - Law Reform Commission of British Columbia (predecessor to the BCLI): Law Reform Commission of British Columbia, “Report on Informal Public Appeal Funds—Report no 129” (January 1993) at 8; online: <https://www.bcli.org/project/informal-public-appeal-funds-1993>
 - *Legal Profession Act*, SBC 1998, c 9
 - *Legal Services Society Act*, SBC 2002, c 30
 - Office de la protection du consommateur, “PARLe: plateforme d’aide au règlement des litiges en ligne”, (20 December 2016), online: www.opc.gouv.qc.ca/a-propos/parle/
 - *Personal Property Security Act*, RSBC 1996, c 359
 - Andrew Pilliar, online: <https://www.grad.ubc.ca/campus-community/meet-our-students/pilliar-andrew>
 - “Exploring a Law Firm Business Model to Improve Access to Justice” 2015 32: 1 Windsor Y B Access Just 1
 - “Law and the Business of Justice: Access to Justice and the Profession/Business Divide” 2014 11 J L & Equal 5; YouTube, “Why You Should Care About Access to Justice—TEDx” (November 25, 2013), online: <https://www.youtube.com/watch?v=P63p8lBFsr8>
 - “What Will You Do About Access to Justice This Year?” (nd), Legal Aid Ontario (blog), online: blog.legalaid.on.ca/2014/02/04/andrew-pilliar-what-will-you-do-about-access-to-justice-this-year/
 - Pivot Legal Society www.pivotlegal.org/
 - Anne Rowles & Connor Bildfell, “The Case for Repealing the 2002 *Legal Services Society Act*; Part II: A Call to Action”, *The Advocate* (July 2016)
 - Shannon Salter & Darin Thompson, “Public-Centred Civil Justice Redesign: a case study of the British Columbia Civil Resolution Tribunal” (2016–2017) 3 MJDR 113 at 136
 - *Supreme Court Civil Rules*, BC Reg 168/2009
-

Canada

Articles, reports and resources

- Canadian Bar Association, “An Agenda for Justice: Platform considerations presented by the Canadian Bar Association, BC Branch”, (February 2017), online: https://www.cbabc.org/CBAMediaLibrary/cba_bc/pdf/A4J/An-Agenda-For-Justice-2017.pdf
- Gail E Henderson, “Could Community Contribution Companies Improve Access to Justice?”, (2016) 94:2 *The Canadian Bar Rev* 209
- Law Commission of Ontario, “Review of Class Actions in Ontario—Issues to be Considered”, (Ontario: November 2013), online: www.lco-cdo.org/wp-content/uploads/2014/01/class-actions-issues-to-be-considered.pdf
- Ministry of the Attorney General, “Ontario Providing Improved Access to Legal Services: Province to Increase Legal Aid Eligibility Threshold on April 1, 2017”, (Ontario: 27 March 2017), online: <https://news.ontario.ca/mag/en/2017/03/ontario-providing-improved-access-to-legal-services.html>
- *Class Proceedings*, O Reg 771/92
- *Class Proceedings Act*, 1992, SO 1992, c 6
- *Community Interest Companies Act*, SNS 2012, c 38
- Alex Robinson, “LSUC benchers push back decision on ABS”, *Canadian Lawyer Legal Feeds* (30 June 2017), online: www.canadianlawyermag.com/legalfeeds/author/alex-robinson/lruc-benchers-push-back-decision-on-abs-7513/

International

Articles, reports and resources

- *Companies (Audit, Investigations and Community Enterprise) Act 2004* (UK), c 27
- Nick Hilborne, “Briggs lays out vision for lawyer-free online courts”, *LegalFutures* (12 January 2016), online: www.legalfutures.co.uk/latest-news/briggs-lays-out-vision-for-lawyer-free-online-courts
- Judiciary of England and Wales, *Civil Courts Structure Review: Interim Report*, by Lord Justice Briggs (England and Wales: December 2015), online: <https://www.judiciary.gov.uk/wp-content/uploads/2016/01/ccsr-interim-report-dec-15-final1.pdf>
- Roberta S Karmel, “Will Law Firms Go Public?” (2013) 35:2 *U Pa J Intl L* 487
- The Law Society of England and Wales
- *Solicitors Act 1974* (UK), c 47 and *Solicitors’ Code of Conduct 2007*